



Terms and Conditions

Below you can find a comprehensive list of the Terms and Conditions relating to the use of our website(s). It is important that you make yourself aware of these and agree to them before proceeding to use our website(s).

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE USING THIS SITE

These terms tell you the rules for using our website(s) www.redot.com (including any language sites) (collectively, 'our site').

WHO WE ARE

Our Site is owned and operated by DAE Europe OÜ ('Redot', 'we', 'us', 'ours').

BY USING OUR SITE YOU ACCEPT THESE TERMS

By using our site, you confirm that you accept these terms of use and you agree to comply with them. If you do not agree to these terms, you must not use our site and our services.

By continuing to use this site you expressly consent to all the information being provided to you in the English language (including all marketing and other material) unless you have chosen and/or accepted to receive information in more than one language.

Further, by continuing to use the site you consent that the information provided via the site is in a medium, which is considered as 'durable medium' and you agree that due to the nature of the services we offer (i.e. online services) information found online is being considered as being in durable form.

THERE ARE OTHER TERMS THAT MAY APPLY TO YOU

These terms of use refer to the following additional terms, which also apply to your use of our site:

- Our Privacy Policy, sets out the terms on which we process any personal data we collect from you, or that you provide to us. By using our site, you consent to such processing and you warrant that all data provided by you is accurate.
- Our Cookie Disclosure Notice, sets out information about the cookies on our site.

WE MAY MAKE CHANGES TO THESE TERMS

We may amend these terms from time to time. Every time you wish to use our site, please check these terms to ensure you understand the terms that apply at that time.

WE MAY MAKE CHANGES TO OUR SITE

We may update and change our site from time to time. The most up-to-date version of these terms will be found on our site.

WE MAY SUSPEND OR WITHDRAW OUR SITE

Our site is made available free of charge.

We do not guarantee that our site, any content on it or link will always be available or uninterrupted. We may



suspend or withdraw or restrict the availability of all or any part of our site for business, operational or other reasons. We will try to give you reasonable notice of any suspension or withdrawal.

Any person accessing our site shall be made aware of these terms of use and other applicable terms and conditions.

Our site is not for users in certain countries including but not limited to the United States of America, the Islamic Republic of Iran and Democratic People's Republic of Korea, and is not intended for distribution to, or use by any person in any country or jurisdiction where such distribution or use would be contrary to local law or regulation. From time to time the site may be unavailable or partly unavailable to other countries not listed above.

There may also be instances where the site may be available in countries, which prohibit the use of this site; it is the responsibility of the visitor to ensure that the site complies with any local laws or regulations to which they may be subject to. We do not represent that the content available on or through our site is appropriate for use or available in the location and jurisdiction where this site is accessible.

YOU MUST KEEP YOUR ACCOUNT DETAILS SAFE

If you choose, or you are provided with, a user identification code, password or any other piece of information as part of our security procedures, you must treat such information as confidential. You must not disclose it to any third party.

We have the right to disable any user identification code or password, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these terms of use.

If you know or suspect that anyone other than you knows your user identification code or password, you must promptly notify us.

HOW YOU MAY USE MATERIAL ON OUR SITE

We are the owner or the licensee of all intellectual property rights in our site, and in the material published on it including any copyright, database rights, trade marks and any other type of intellectual property rights in the contents of this site. Any such right not belonging to us belongs to third parties whom we have obtained their approval for use. Those works are protected by copyright laws and treaties around the world. All such rights are reserved.

Our site contains public and client areas. The client area is only accessible to clients who have opened an account with us and have been given access to our trading and other platforms.

You must not modify the paper or digital copies of any materials you have printed off or downloaded in any way, and you must not use any information or material found on the site in any way. Material on our site is intellectual property belonging to us and you have no right whatsoever on any such material.

You must not use any part of the content on our site for commercial or any other purpose without obtaining a license to do so from us or our licensors.

If you print off, copy or download any part of our site in breach of these terms of use, we may take any other action as we deem appropriate.

DO NOT RELY ON INFORMATION ON THIS SITE

The content on our site is provided for general information only. It is not intended to amount to advice on which you should rely. If this is necessary, you must obtain professional or specialist advice before taking, or refraining



from, any action on the basis of the content on our site.

Although we make reasonable efforts to update the information on our site, we make no representations, warranties or guarantees, whether express or implied, that the content on our site is accurate, complete or up to date.

Redot is not a broker, a dealer, or investment adviser. Nothing in Redot constitutes an offer or a solicitation to buy or sell any securities or digital assets. Nothing in Redot is intended as specific investment advice and no individual or entity should make any investment decision based any posts or analysis provided on Redot or its affiliated sites. You acknowledge that any reliance upon any such opinion, advice, statement, memorandum, or information shall be at your sole risk and you bear sole responsibility for your own research and investment decisions.

Certain Redot affiliates are engaged in securities and digital asset trading and investment and investment management, including as personal investment managers or investment managers for pooled investment vehicles. These persons and entities may have positions (either long or short) in the digital assets or securities profiled or otherwise mentioned on and in Redot or its affiliated sites, or may be bought or sold following, or as a result of, recommendations, analysis or information submitted to, or contained in, Redot. Neither Redot nor its affiliates shall be obligated to disclose such investments or trading activity at any time.

RULES ABOUT LINKING TO OUR SITE

You must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists.

You must not establish a link to our site in any website.

Our site must not be framed on any other site, nor may you create a link to any part of our site. You must not use our domain name or part of it for any use which is not authorized by Redot.

If you wish to link to or make any use of content on our site other than that set out above, please contact us.

OUR RESPONSIBILITY FOR LOSS OR DAMAGE SUFFERED BY YOU

We do not exclude or limit in any way our liability to you where it would be unlawful to do so in our jurisdiction. This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors.

Different limitations and exclusions of liability will apply to liability arising as a result of the supply of any products to you, which will be set out in our Client Agreement.

To the maximum extent permitted by law, we will not be liable in any way for any loss or damage suffered by you through use of or access to our site, or our failure to provide this site.

We exclude all implied conditions, warranties, representations or other terms that may apply to our site or any content on it.

We will not be liable to you for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with:

- use of, or inability to use, our site; or
- use of or reliance on any content displayed on our site.



PURPOSE OF BUSINESS RELATIONSHIP

We service clients who intend to invest/trade via our platform. All other purpose of business relationships are restricted. By establishing a business relationship with redot.com you consent to confine this relationship to solely investing/trading.

TRANSACTIONS

Our site allows users to submit orders to buy or sell Cryptocurrencies. Users recognize that the order should only be submitted after careful consideration and the users understand and accept consequences of order execution. Users agree that as soon as the order is executed, such transactions are irreversible and may not be cancelled. Transactions will be executed instantly upon the matching of the Buyer's and the Seller's Orders without prior notice to the Seller and the Buyer and will be considered to have taken place at the execution date and time. Users acknowledge and agree that they are responsible for properly checking and filling in all transaction's details during the Deposit or the Withdrawal of Cryptocurrencies or Fiat. Users acknowledge and agrees that in case the Transaction details are not specified or incorrectly indicated within the Transaction the User may lose his/her funds. Minimum and maximum order amount vary for each trading pair and can be seen on the Trade Page when placing an Order. Users acknowledge and agrees that Deposit and Withdrawal Transaction in Fiat currency may be delayed due to some bank verifications and checks. Similarly, and due to the inherent nature of the cryptocurrency networks, Users acknowledge and agrees that depositing and withdrawing Cryptocurrencies into/from their Accounts may take some time.

Unverified users are not allowed to withdraw any Cryptocurrencies from their Account within forty-eight (48) hours after the Account was created. In case if the User discovers transaction activity, including but not limited to unknown deposits and withdrawals, on their Account that was not initiated by the User, the User shall immediately notify Redot of this fact and follow the instructions sent by Redot. Otherwise, Redot reserves the right to freeze the Account until the end of investigation. Redot may be forced to cancel or recall already executed Withdrawal Transaction at a request of financial institutions, including but not limited to banks, which are involved in settlement of such Transactions. In such cases the User obliges to cooperate with Redot in order to discover the reasons for such request.

Minimum deposit amount for Ethereum (ETH) is 0.001, for other cryptocurrencies, such as Bitcoin (BTC), minimum deposit amount is 0.0001. If the amount is less than specified, the funds will not be credited to the User's Account. Redot does not support Ethereum (ETH) deposit and/or withdrawal via smart contracts.

WE ARE NOT RESPONSIBLE FOR VIRUSES AND YOU MUST NOT INTRODUCE THEM

We do not guarantee that our site will be secure or free from bugs or viruses nor that our site is fit for a purpose.

You are responsible for configuring your information technology, computer programs and platform to access our site. You should use your own virus protection software.

You must not misuse our site by knowingly introducing viruses, trojans, worms, logic bombs or other material that is malicious or technologically harmful. You must not attempt to gain unauthorized access to our site, the server on which our site is stored or any server, computer or database connected to our site. You must not attack our site via a denial-of-service attack or a distributed denial-of service attack. By breaching this provision, you may commit a criminal offence under applicable legislation. We will report any such breach to the relevant law enforcement authorities and we will cooperate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our site will cease immediately.

WHICH COUNTRY'S LAWS APPLY TO ANY DISPUTES?

The governing law and jurisdiction of these terms and any dispute, claim, suit, action, arbitration or proceedings



('Proceedings') of whatever nature arising out of or in any way related to them are governed by, and shall be construed in accordance with, the applicable laws of Republic of Estonia and European Union. You irrevocably agree that the courts of Republic of Estonia, shall have exclusive jurisdiction in respect of any Proceedings which may arise out of, or in connection with, our services and you waive any objection to such Proceedings in the courts of such jurisdiction on the grounds of venue or on the basis that such Proceedings have been brought in an inconvenient forum.

OUR TRADEMARKS ARE REGISTERED

All copyright, database rights, trade marks and any other intellectual property rights in the content of this site belong to us or a third party including our licensors. The content on our website (in whichever form) may or may not be identified by a symbol. The lack of any such symbol should not be understood as meaning that the name, term or data is not the intellectual property of either ourselves or any third party.

AMENDMENTS

While we have made best efforts to ensure the accuracy of the information on this site, the information given on the site is subject to change, without any notice. We reserve the right to modify these terms at any time by publishing revised terms of this information. We will not notify anyone and the applicable version will be the most up-to-date one.

SEVERABILITY

If all or part of a provision of these terms is deemed void, unenforceable or illegal by a court of competent jurisdiction then the remainder of the terms and conditions will have full force and effect and the validity or enforceability of that provision in any other jurisdiction shall not be affected.